



NEWLOOK

INTERIORS

INSPIRE • DESIGN • TRANSFORM

Kitchen Guide



Working With Us

Who We Are

New Look Interiors is an independently owned and operated kitchen, bathroom, tile, and interior renovation store in Prince George, BC.

We are proud to offer a high level of service backed by our staff of trained designers, installers, and trades. Our specialty is quality products, including cabinets, counter tops, tile, closets, hardware, accessories and more.

Our owners each have over 30 years of experience in the residential construction industry.

You deserve a space you love to live in. So let's get to work!

Why Choose Us

New Look Interiors is the premier interior full-service supply, install, and renovation company in Northern BC. Our award-winning team creates functional and beautiful residential and commercial spaces.

Our showroom is kept up to date with products that suit a range of budgets and aesthetics. From uniquely yours to the latest trends. We inspire you, help with design, and transform your space.

We aim to make your renovation journey as stress free as possible by providing as much information as possible. This way, you will always know what to expect during your renovation adventure.

Our Team



Jody Tindill, Owner
Business Manager,
Design Lead - Construction

- Over 30 years of experience
- Has solo dance parties when she's alone in the showroom



Dave Eddy, Owner
Operations Manager

- Over 35 years in the construction field, Journeyman Carpenter
- Loves poker and all sports



Willy Hallson,
Project Supervisor

- Aka the 'tool push'
- Dave's right-hand man
- Loves outdoor toys in all seasons



Jana Bogh,
Design Consultant
Design Lead - Kitchens

- With New Look since 2017
- Loves renovating



Maria Gonzalez,
Interior Designer
Architectural Design

- Architectural degree from Mexico
- Loves to dance



Dave Mummery,
Lead Cabinet Installer
Project Supervisor

- With New Look since 2015
- Plays guitar in a band



Jenica Hallson,
Administrative Assistant
Accounts Payable

- Keeps Jody on track
- A mom extraordinaire



Kevin Doyle,
Carpenter's Helper

- Aspiring photographer
- Best nails at New Look



Carol Lyons,
Journeyman Carpenter
Project Supervisor

- Hilarious

Other Team Members

Our team also includes several carpentry apprentices and trades professionals that may work on your project. We do design, carpentry, flooring, finishing, installs and more in house. We partner with top notch talent for plumbing, electrical, heating, tile installations, and painting to ensure that we get the best possible results that we will be proud of.



Guarantees

Responsive

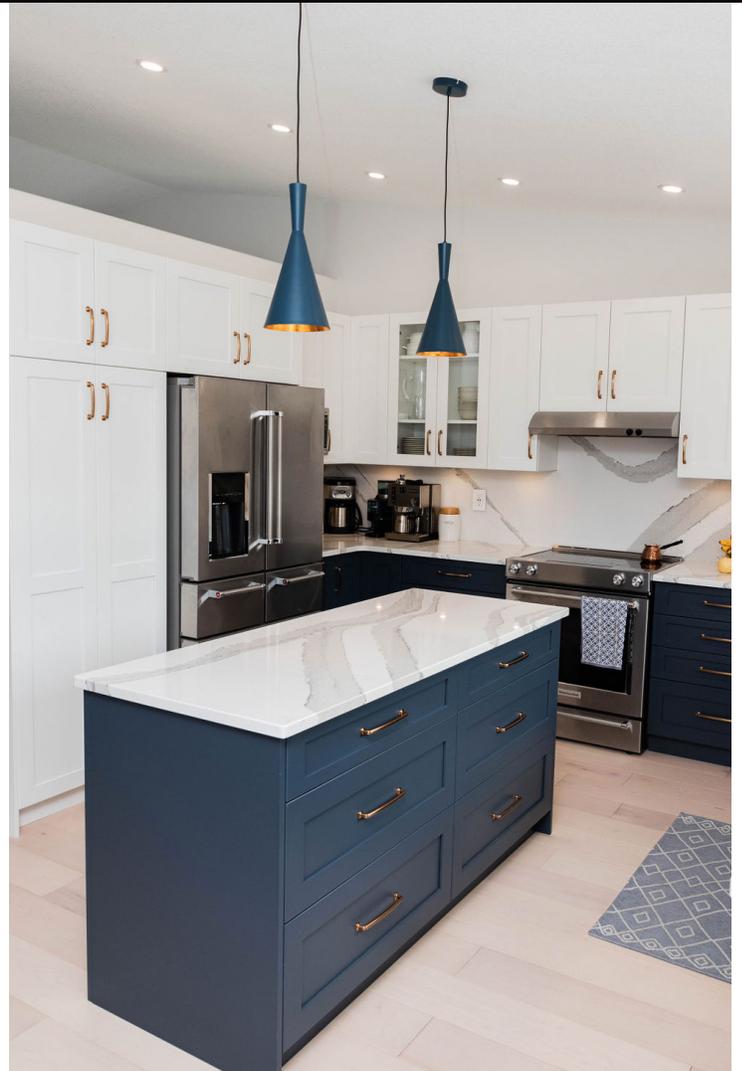
We are here to answer any of your questions in a timely manner. Never be left wondering about your project.

Fixed Price Guarantee

Unless an unforeseen problem arises, or we make some product changes along the way, you will never pay more than what was quoted to you.

Easy and Transparent Process

We want to make your experience as stress-free as possible. We will give you all the information you need to understand our process and know exactly what to expect during your project.



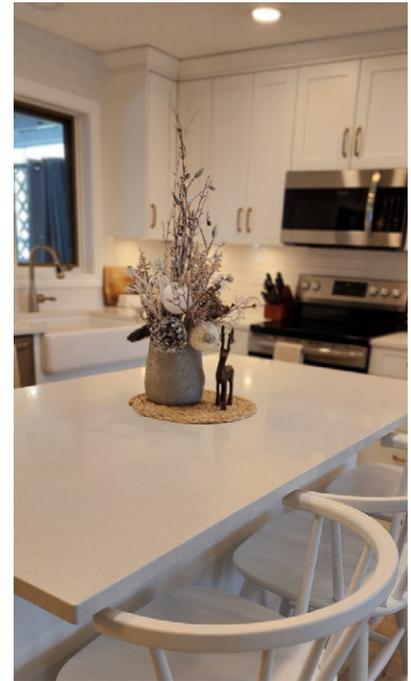
Sample Kitchen

Before

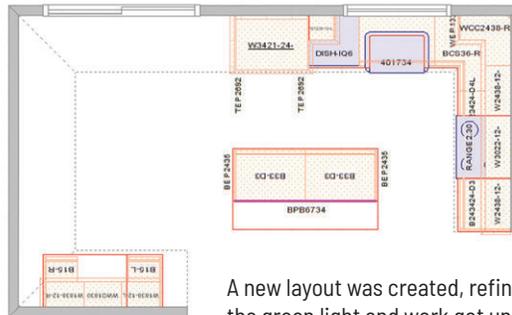


Here is an example of a typical kitchen in an older home. It is closed off from the rest of the home, cramped, and dated.

Our clients wanted to open the space up by removing the wall between the kitchen and living room, add an island, and optimize the new space.



New Layout



A new layout was created, refined, we got the green light and work got underway.

After





The Design Process

1. Initial In-Store Consultation

The purpose of the initial consultation is for the designer to understand your end goals for your kitchen renovation. It's an in-depth conversation that delves deeply into your likes, dislikes, needs and desires, and opens the discussion to ideas and possibilities for your kitchen remodel. We will also discuss your budget and show you the current costs for a sample project such as the one shown in this document.

For this initial meeting, you can expect it to take about one hour in our showroom. Please send in or bring any images of your current space as well as some ideas for what you are dreaming about for your space if you have them. We will send you a style guide ahead of your meeting which may help you get a sense of your preferred esthetic.

This first step is critical for a successful kitchen renovation because it sets a solid foundation for a great design and build.

2. In-Home Visit and Scope of Work

Before we start any design work we need to get into the space. We will be looking for any plumbing, electrical and other aspects of the space that will impact the design. If there is renovation work to do during the project, we will discuss a rough scope so that we can inform our design. We will bring in our construction estimation team in the next phase of the process.

3. Concept Design & Consultation Agreement

After the initial meeting with clients and measurements are taken, our designer can begin the design process. We will initiate a design consultation agreement which will outline the scope of the design work and any estimating required for renovations. We will require a deposit for the design phase that will be based on this scope. The design fees will get credited back to your project.

Your new layout first needs to address the functionality and storage of a kitchen, then we make it beautiful and balanced. We will take into consideration any limitations in the existing space and we will explore any solutions that will enhance the finished project. We will make material selections and bring in our construction team and trades as needed to ensure that we have accurate costing for the proposal.



Next Steps

The Contract

We have a great design, made all of the selections, have presented you a fixed price proposal, and you are ready to get started. At this stage we will require you to come in for a meeting to review and sign the final proposal which will form the contract. A deposit to 50% of the project is required at this stage.

Once we have the contract and deposit we will get to work ordering the materials for your project. Our suppliers will identify lead times and

delivery dates. Once we know the eta for the critical components we will provide a proposed start date for you project.

A few weeks before you project starts we will have a kickoff meeting. At this meeting we will provide you with information about the work plan, some important things that you will need to do before we arrive, and go over some important items and expectations for the project.

The Project Start

We are ready to get going, we are excited! Most of our projects have some construction work that has to be done before cabinets are delivered to the site. We will start with that work including demo, electrical, plumbing rough-ins, framing, drywall, and primer. When the site is ready for cabinets we require the next payment per the contract.

Cabinet installation starts! We will have our designer back on site to make sure everyone is on the same page for the layout, that the cabinets are fitting per plan, and that everything is proceeding smoothly. This phase takes some time. We are not done until we are done, the kitchen will not be complete until flooring and other items are finished. We will remind you to refer to the documents that we provided at the kickoff meeting so that you know what to expect during this exciting part of the project. The final paint coat is the very last and final touch for your project. We will do a site meeting and walk-through with you at this stage to identify anything that needs some attention.

Delays in material supply and labour challenges for our partners have had an impact during and post Covid. We are all doing our best to mitigate delays but they do happen. Mistakes or unforeseen items can also delay project completion. Often these are minor such as shipping or site damage and won't prevent work from carrying on. We will keep you informed as we go.



Useful Information

Hazardous Materials: If your home was built before 1990 we will conduct hazardous material testing before work proceeds. This is a WorkSafeBC requirement intended to keep all parties safe from exposure to asbestos, silicates, and lead. We will work with you to address any abatement required to keep your project moving forward.

Proposal: All work included in the proposal is the work to be completed. If it is not listed in the proposal, it is not included. If anything at all is unclear, please ask as soon as possible in the process.

Access: New Look prefers to keep a key in a lockbox on an accessible door. The key will not leave the job site. If the project manager is away, another representative can meet with subcontractors. Other methods include a garage or door code. Make sure to create a temporary code to be deleted after the project is complete.

Pictures: We intend to take before and after photos of each project. Upon completion, we will schedule a time to take some after pictures. Your photographs may appear on our website and social media.

Signage: We would like to place a job site sign in your front yard for the duration of the project.

Transformations

A huge part of what we do is re-imagine spaces to enhance your daily living. We discover your pain points, show you what is possible, and then transform your space. From design through to completion we take care of every detail. Our design team works closely with our carpenters, installers, trades, and finishing team to get every detail just right.

Have a larger project in mind? That is no problem. Our talented architectural design team welcome any design challenge. To make it a reality for our larger projects including more extreme transformations, additions, exterior makeovers, and design-build custom new homes we bring in our sister company Belledune Homes & Construction Ltd.





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